

VISITOR HEALTH AND SAFETY INFORMATION



Venta Care Centre has visitors sign in at the front- Please sign in and out as this allows us to know who is in the building which also aids in an emergency situation

- ❖ We have a secure building- This building is secure 24/7 to protect you and your loved one
- ❖ Security Cameras/audio- The cameras are located throughout the facility and the data is collected and archived
- ❖ First Aid Station- Located in the 1000 Nursing Station
- ❖ Fire Alarm – In the event of a fire alarm proceed to the nearest Nursing Station
- ❖ We have a pet policy- All pets are screened before being allowed in the facility. Signage is posted at the front desk notifying everyone that a pet is in the building.
- ❖ We screen staff for TB- All new employees are screened for tuberculosis (TB)
- ❖ Vaccines– New Residents with no record of a pneumococcal vaccine will receive the vaccination on admission and all Residents will receive the influenza vaccine annually (both with permission from Resident/ guardian/ agent).
- ❖ Infection Control– Hand washing information and hand sanitizers are distributed throughout the building. All precautionary signage in the building must be followed. An emergency sign will be posted in the main entrance in the event the facility is on Outbreak. Resident rooms under isolation will be clearly marked with signage and protective equipment (gloves, mask, and gowns) is provided to prevent the spread of infection.

- ❖ Emergency Call Bell System– Call bell stations are located in each Residents Room/ bathroom, Therapy Rooms, Dining Rooms, Tub Rooms, and in the Atrium. Pressing a call bell will alert nursing staff through VCC's paging system. There are also marquees throughout the building that alert staff when a page has been escalated
- ❖ Newsletters on Health and Safety- This allows VCC to keep you in the loop on health and safety issues
- ❖ Restricted Access Areas- Visitors are asked to visit within their family member's room and public meeting areas. Restricted areas are either locked or identified with appropriate signage. In order to prevent injury only trained VCC staff may enter these work areas.
- ❖ Footwear Cleaning Stations- Keeps the facility clean and the floors dry which reduces falls and risk of slippage
- ❖ No Smoking- Smoking is a health hazard this is for everyone's health
- ❖ Regular Housekeeping- Good housekeeping keeps infections down and reduces hazards (slip, trips)
- ❖ Heated Driveway- This feature aids in the reduction of ice formation on the driveways, reducing falls and risk of slippage
- ❖ Weather Radio System- VCC has an emergency weather radio. If a weather emergency is identified appropriate action will be taken
- ❖ Workplace Violence and Harassment – VCC has a policy in place to protect all who visit, live or work within the facility. Please use caution when approaching any Resident. Some may exhibit unexpected behaviors.
- ❖ Confidentiality- All employees sign confidentiality agreements annually. Resident privacy and confidentiality must be respected. Please do not wander into other residents rooms, this is their home and we respect their privacy
- ❖ Complaint Resolution Process- VCC has a complaint and resolution process and policy in place. VCC will follow up with Residents, Families or Visitors in an effort to resolve any concerns, complaints or potential hazards brought forward
- ❖ Volunteer Orientation- All visitors or family members volunteering their services at VCC are given a general orientation of the facility. OH&S is covered in this book.