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October 7, 2024

Dear Residents and Families,

We would like to provide further clarity regarding the upcoming monthly fee for the maintenance and cleaning of resident-specific equipment, devices, and mobility aids, **effective January 7th, 2025.**

The introduction of the \$25.00 monthly fee is designed to ensure comprehensive care for all the equipment your loved ones rely on. Here's what this fee will cover:

1. Comprehensive Maintenance: The fee includes not only regular cleaning but also essential repairs and preventive maintenance for these personal devices, such as, but not limited to :

a. Wheelchair/ Geri-chairs	b. Walkers
c. Cushions	d. Bed Cradles
e. Beds	f. Lap trays
g. Slings	h. Chair alarms
i. Bed alarms	j. Commodes
k. Air Mattresses	l. Booties
m. Geo Mattresses	n. Raised toilet seats
o. Fall Mat	p. Anti-slip mats
2. Washing and Sanitization: Regular washing and sanitization of items like cushions, lap trays, and mobility aids will be part of this fee, helping to maintain a clean and safe environment for our residents.
3. Rising Costs: While we have been providing these maintenance services free of charge until now, the introduction of this fee will allow us to continue offering high-quality care and ensure that all equipment is serviced promptly and reliably. With increasing costs for parts, labor, and cleaning supplies, this fee allows us to manage those expenses effectively while ensuring that all equipment is serviced promptly and reliably.
4. Commitment to Quality Care: Our goal is to provide the highest level of care for our residents. This fee enables us to maintain a dedicated team focused on the ongoing upkeep of all equipment, enhancing the safety and comfort of your loved ones.

We appreciate your understanding and support as we implement this necessary change. Our priority remains to provide the quality of care that you expect and deserve. If you have any questions or need further information, please don't hesitate to reach out.

Thank you,
Peter C. Birzgalis Administrator

